



<https://incsub.com/careers/cp-support-enthusiast/>

CampusPress Support Enthusiast

Description

We are on the hunt for some epic talent to join our [CampusPress](#) family.

You'll be working on various WordPress projects across WPMU DEV, CampusPress, and Edublogs.

We're looking for a person that will be able to also work on weekends and available to work on the following schedules:

- 12:00 pm – 8:00 pm UTC (7:00 am – 3:00 pm CDT)
- 4:00 pm – 12:00 am UTC (11:00 am – 7:00 pm CDT)

Responsibilities

The role will involve:

- Providing support by email to our Edublogs and CampusPress customers.
- Assisting with and solving all manner of WordPress questions, with style!
- Contributing to testing and QA with updates to WordPress core, plugins, and themes.
- Coordinating with developers over bugs, features and cool new stuff.
- Being an active part of the IncsuB team.

Reach for the skies, we have a heap of many challenges and opportunities for those who aspire to do more!

Qualifications

Requirements:

- Have a really good familiarity with WordPress, might even be able to code (PHP/MySQL and/or HTML/CSS) a bit, or a lot, even better
- Amazingly great communication skills
- Impressive response times, typing speed (it matters)
- Interpersonal skills, including the powers to swiftly build rapport with both current and potential customers
- Are a great team player, keen on working in an expanding, motivated, distributed support team
- Enjoy collaborating with others and don't back down from a challenge
- Love people and love yourself!

We like all staff to be working 40 hours a week, but if you did want to work more hours, that's also cool with us.

Job Benefits

Hiring organization

IncsuB, LLC

Industry

Technical Support

Job Location

Remote – Work From Anywhere!

Working Hours

Full Time – 40 Hours Per Week

- Offer very attractive working conditions for the right candidate
- 28 days paid leave per annum (up to 35 days)
- Opportunities for paid travel to attend WordCamps and other industry conferences
- Long service leave (3 months off paid) after you've been with us for a while
- Up to 2 months salary bonus based on company growth targets
- Technology budgets every three years, the longer you serve, the higher the budget
- General expenses budget yearly, the longer you work, the more you get

WHAT SHOULD I DO NOW?

Download our [CP Support Enthusiast Task Sheet](#), answer those questions and then submit your application. It's that simple!

We are unable to consider applications that fail to demonstrate a high level of written communication.