wpmudev

Hosting Support at WPMU DEV

Description

Who wants to work with a company that has created some of the world's most popular WordPress plugins, launched a powerful hosting service, and is one of the oldest and most well-established WordPress companies around? You do? Cool. Keep reading.

We're looking for incredible people to join our pretty awesome team. You'll be self-motivated, a real go-getter, a coding connoisseur.

Whether you are a technical support engineer wanting to advance or a DevOps engineer that's looking for something new and challenging – we want to hear from you!

Our team works in shifts, and we aim to provide 24/7 coverage to our customers.

We are looking for extraordinaires who are available Sunday to Thursday weekly, between the following times

- ***05:00 pm UTC – 01:00 am UTC***

So far, so good? Awesome, keep reading!

As our new Hosting Support, it will be your job to assist our customers with any issues that they might have with our hosting environments.

Responsibilities

- Must have mastered WordPress, including thorough knowledge of themes and plugins
- Intimate knowledge of PHP
- Good understanding of MySQL
- Know your way around Linux (Ubuntu)
- Awesome with Bash
- Talented with NGINX
- Great interpersonal skills.

Basically, our hardworking customers should be able to relax knowing that their sites are in the best possible hands!

SKILL-SET

WordPress, WordPress themes, WordPress plugins, Linux, Ubuntu, Bash, NGINX, PHP, MySQL

Job benefits

- Growth-oriented culture.
- Excellent compensation with competitive benefits and rejuvenation time-off.
- Flexible work environment.
- Training, tools and support will be provided to help you to perform your job.

Hiring organization

WPMU DEV

Field

Technical Support, WordPress Support

Employment Type

Full-Time

Job Location

Remote

Working Hours

Full Time - 40 Hours Per Week

- Limitless learning opportunities by working with cutting-edge tech stacks and a diverse, talented team.
- 28 days of paid leave per annum (up to 35 days).
- Opportunities for paid travel to attend WordCamps and other industry conferences.
- Long service leaves (3 months off paid) after you've been with us for 10 years.
- Annual bonus based on company growth targets
- Technology budget that can help you upgrade the tools you use for your job; the longer you serve, the higher the budget.
- General expenses budget yearly that can be used to help you become more productive; the longer you work, the more you get.

What should i do now?

Download the [Hosting Support Task Sheet](#), answer those questions, and submit your application. It's that simple!

HIRING PROCESS

Our hiring process includes the attached task and a chat-based interview enclosing a 2nd task an optional video call at the interviewer's discretion. There may also be a second video-based interview involving a third task.

If a candidate successfully passes the last stage, they will be offered a paid trial of 4-6 weeks before being offered a more permanent role.

Good luck!